

Subproject - Stakeholder Engagement Plan (SEP)

For the subcomponent 1.1.2 – Construction of main railway station – Belgrade Center (Prokop)

I. Introduction and Purpose of the SEP:

The Beograd Centar (Prokop) station has been operational since the 1990s. The station is currently being used for intercity passenger transport by Srbijavoz, and also city transport by BG voz.

The station building was officially opened in October 2023. At this moment, the station building is fully operational. The front façade of the building, the side overlooking Bulevar kneza Aleksandra Karadjordjevića is finished, and so is most of the inside of the building, the entry hall, platforms, and 8 out of 10 planned tracks. The cafés, shops, restaurants, bank, exchange office, ticket office, rent a car office are all operational. There is also a city bus stop with four bus lines, a parking lot, and a taxi station.

Next to the station, on the left and right sides of the main entrance, on each side there is a construction site, building a commercial center “Hyde Park City”. The commercial center is not a part of the Prokop station, and it is being built by a private company.

As part of phase 1 of the Serbia Railway Sector Modernization (SRSM) Project, technical documentation for construction of the main railway station - Belgrade Centre (Prokop) is in the final stage. The part of the station within the scope of the SRSM project is below the station ground floor (the elevation of 105.00 meters above sea level). On the location there are already different types of vertical communications to connect all levels from elevation 85.00 to elevation 105.00, so the hard construction work for the lower part of the building is completely finished.

The purpose of this Stakeholder Engagement Plan (SEP) is to inform stakeholders regarding this subproject and provide them with the opportunity to submit feedback, if any. Stakeholder feedback is important in order to make sure the most important needs of affected stakeholders are addressed in the final design, that their key concerns are communicated and potential problems avoided. The full SRSM Project SEP is available on the Ministry website.

This subproject will not require any land acquisition and having in mind that the works will be implemented within the boundaries of the existing station building, any community health, safety and security risks are not expected.

Image 1 below provides a graphic presentation of the existing front side of the Prokop station and what it will look like when the “Hyde Park City” project construction is completed (built by a private company).

Image 2 below shows a photo of the current stage of construction of the back side of the Prokop station, with an existing road leading to the station building, at the level 85 (lower part of the station building). The works planned under the SRSM project will be carried out in the central part of the photo, **inside** the Prokop station.



Image 1: graphic representation of the station building, with the future commercial center



Image 2: side of the Prokop station facing the highway, with the scope of the SRSM project.

II. Stakeholder Identification:

- **National government** (Ministry of Construction, Transport and Infrastructure, Ministry of Finance)
- **Local government** (City of Belgrade, Savski Venac municipality).
- **Railway Companies** (Infrastruktura Železnice Srbije a.d., Srbijavoz a.d., BG Voz).

- **Local population** potentially affected by the Project
 - People residing in or businesses operating in the nearby streets who may be exposed to impacts related to construction traffic (noise, dust), even though most of the hard construction is finished, and the scope of works within SRSM project is minor compared to the construction of the entire building, which has already been completed. It should be highlighted that there are construction activities related to the commercial center “Hyde Park City” in the area, however this is not connected to the Project in any way.
 - Any vulnerable groups among them.
- **Commuters** (people who use the train station, even though disturbances in train traffic, and consequently delays and creation of crowds at the station, are not expected)
- **Employees** of the Prokop train station (staff in charge for passenger transportation and regular operation of the station, internal security, staff in charge of cleaning and maintenance)
- **Businesses currently operating at the Prokop station** (cafes, shops, restaurants, police station, social service, ...)
- **Contractors** engaged for the construction works, contractor supervision.
- **Financial institutions** (World Bank, Agence Française de Développement)
- **Organizations and citizens associations:**

Transparentnost Srbija

Palmotićeve 3, Belgrade

<http://www.transparentnost.org.rs/>

e-mail: ts@transparentnost.org.rs

This NGO had complaints about financing the station building project.

Koalicija za nadzor javnih finansija

Generala Tranijea 39, 18400 Prokuplje

e-mail: office@nadzor.org.rs

This NGO had complaints about financing the station building project.

Centar za lokalnu samoupravu

Bulevar Mihajla Pupina 87/11, 11072, Belgrade

e-mail: office@lokalnasamouprava.org

This NGO had complaints about deadlines for the station building project.

Udruženje Osoba sa Invaliditetom (UOSI) Beograd (disabilities)

Dragoslava Srejovića 8a, Belgrade

e-mail: udruzenje@uosi-beograd.org.rs

Centar za samostalni život (disabilities)
 Milenka Vesnića 3, Belgrade
 e-mail: office@cilsrbija.org

Mladi istraživači Srbije (environmental protection and climate changes)
 Contact person: Tanja Petrović
 e-mail: office@mis.org.rs

Vozoljubitelji Srbije (train lovers)
 Contact Person : Karlo Polak
 tel: 064/5500418; 069/5500418.

III. Stakeholder Analysis

Stakeholder group	Level of interest in Project	Level of influence over Project	Type of engagement	Comment
National government	<i>High interest</i>	<i>High influence</i>	<i>partner</i>	
City Government and Savski Venac municipality	<i>High interest</i>	<i>Medium influence</i>	<i>consult (and partner if needed, to address grievances)</i>	Serve as the first point of contact for citizens and may receive grievances from nearby residents and/or businesses, if so, they can facilitate two-way communication, between them and the Project.
Railway Companies	<i>High interest</i>	<i>Medium influence</i>	<i>Inform, and consult if needed</i>	High expectations of timely implementation to receive benefits from economic development, lower costs and time savings, safety, environmental benefits in terms of reduced GHG emissions, and possibly other positive externalities; more efficient and reliable traffic with more comfortable working environment for staff
Local population affected by the Project	<i>High interest</i>	<i>Medium influence</i>	<i>inform, and consult if needed</i>	Concerns about potential community health and safety, traffic construction related impacts (noise, dust, damages, emissions, vibrations). Interest in management of grievances.
Commuters	<i>High interest</i>	<i>Low influence</i>	<i>inform</i>	Dust, noise and vibrations during construction. Concerns about disruption of railway schedules during construction works and expectations of efficient and safe transport

Stakeholder group	Level of interest in Project	Level of influence over Project	Type of engagement	Comment
				service. These disturbances are not expected for this subproject.
Employees of the Prokop train station	<i>High interest</i>	<i>Low influence</i>	<i>inform</i>	Health and safety during construction, and grievance management.
Contractors engaged for construction works	<i>High interest</i>	<i>Low influence</i>	<i>inform</i>	Health and safety during construction, disclosure of information about OHS, grievance management and code of conduct.
Financial institutions	<i>High interest</i>	<i>High influence</i>	<i>partner</i>	Interested in achievement of Project Development Objectives and compliance with E&S Standards of the Project
Organizations and citizens associations	<i>Medium interest</i>	<i>Medium influence</i>	<i>inform, and consult if needed</i>	Interest in environmental and social impacts, proposed mitigation measures, and grievance management.

IV. Objectives of Stakeholder Engagement:

The main goals of the stakeholder engagement program are to inform, disclose and, if needed, consult stakeholders on Project related activities, to establish dialogue with them from the project planning stage, and continuously through the implementation and operation phase. The main desired outcome is to obtain feedback from stakeholders about their needs and avoid any potential problems and grievances in relation to the project.

Having in mind that the Project will have limited impacts, if any, the SEP primarily serves as a disclosure and information tool. If a need for specific consultations arises, or if grievances are received from stakeholders, the Project will engage with stakeholders and consult them on proposed solutions.

V. Stakeholder topics and activities

Stakeholder Group	Type of Communication and Proposed Method	Issues of interest / concern	Time
National government, Ministries	Official correspondence	Project timeline and progress Project benefits Environmental and social impacts Employment / procurement opportunities	Before During Construction During Operation

Stakeholder Group	Type of Communication and Proposed Method	Issues of interest / concern	Time
		Transport and traffic impacts	
City of Belgrade, Savski Venac municipality	Official correspondence and meetings, if needed	Project timeline and progress Project benefits Environmental and social impacts Employment / procurement opportunities Transport and traffic impacts	Before During Construction During Operation
Serbia Railway Infrastructure a.d.(IŽS)	Official correspondence	Planning, design, and construction Project timeline and progress	Throughout Project implementation
Srbijavoz a.d. (SV)	Official correspondence	Planning, design, and construction Project timeline and progress	Throughout Project implementation
People working and residing in areas potentially affected by the Project, including any businesses	Local media announcements / announcement boards at the construction site entrance Project website Grievance mechanism	Project benefits Expected health, safety, transport, and traffic related impacts, mitigation measures, including grievance management	Before, During Construction
Commuters on the railway line	Local media announcements / announcement boards at the station Grievance mechanism	Changes in train schedules, delays. Grievance management.	During Construction
Prokop train station employees	Local media announcements / announcement boards at the station	Health and safety during construction Health and safety during operation Grievance management and code of conduct.	Before, During Construction During operation
Contractors	Official correspondence Internal grievance mechanism	Job opportunities Health and safety during construction in accordance with Contractors Health, Security and Safety Management Plan Grievance management and code of conduct.	Before, During Construction

Stakeholder Group	Type of Communication and Proposed Method	Issues of interest / concern	Time
Financial institutions	Regular biweekly meetings on project progress.	Interested in achievement of Project Development Objectives and compliance to E&S Standards of the Project	Throughout Project implementation
Organizations and citizens associations.	Individual consultation meetings, if needed Project website Grievance mechanism	Environmental and social impacts of the subproject and foreseen mitigation measures	Before, During Construction

VI. Procedures for addressing complaints or disputes.

A Local grievance desk will be set up at the Prokop train station and announced on the contractor’s bulletin board at the construction site entrance. The grievance mechanism will serve for complaints, but also for suggestions. More information about the Project grievance mechanism is available on the [Ministry's website](#).

VII. Monitoring and Reporting:

The results of the stakeholder engagement process will be included in regular quarterly reports prepared by the PIU and submitted to the financial institutions, summarizing the following topics: environmental and social impact management, health and safety, publication and consultation performance and the implementation of the grievance mechanism. These reports specifically address the following topics:

- The status of grievance management implementation (procedures, training, public awareness campaigns, etc.);
- Qualitative data on the number of received grievances (applications, suggestions, complaints, requests, positive feedback) and number of resolved grievances;
- Quantitative data on the type of grievances raised and responses, including grievances that remain unresolved;
- Number and types of information publishing activities through the media and official websites;
- Time and place of holding consultative meetings and other types of activities involving interested parties and other stakeholders, with information on the number of participants and the men/women ratio among them; issues and concerns raised during the meetings and information on how the PIU considered the issues raised.

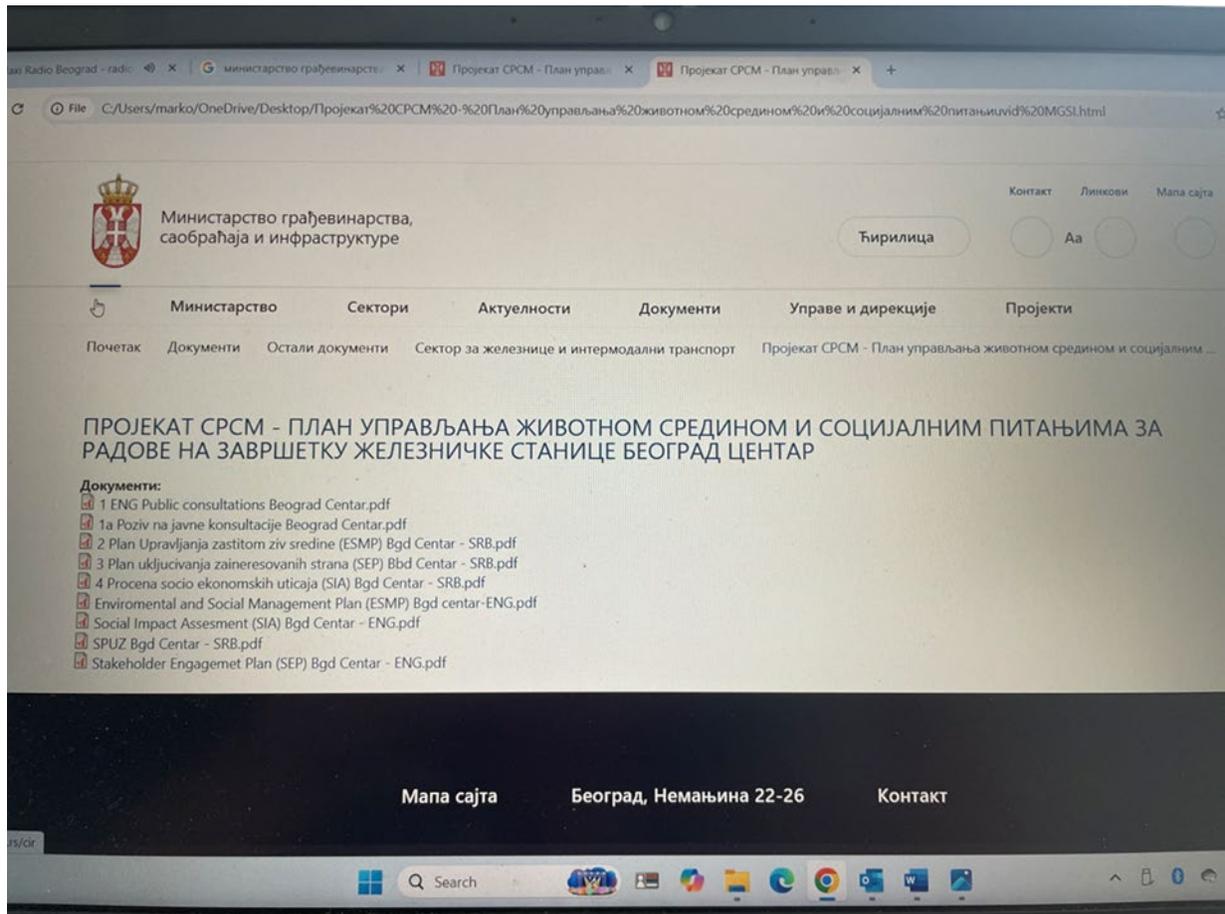
ANNEX 1 – Public consultations

REPORT ON PUBLIC CONSULTATIONS AND PRESENTATION OF DOCUMENTS IN RELATION TO THE IMPACTS OF THE WORKS ON THE DEVELOPMENT AND EQUIPMENT OF THE INTERIOR OF THE BELGRADE CENTRE RAILWAY STATION ON THE ENVIRONMENT AND SOCIETY

During the preparation of the technical documentation necessary for the completion of the works with the arrangement and equipping of the interior of the railway station Beograd Centar, documents on the impacts of the aforementioned project on the environment and social issues were prepared and approved by the International Finance Institutions, in order to ensure that the negative impacts of the Project are avoided, or if that is not possible, mitigated. The following have been prepared: a draft ESMP - Environmental and Social Management Plan, SEP - Stakeholder Engagement Plan, SIA - Socio-Economic Impact Assessment.

In accordance with the World Bank requirements, which are contained in the documents for Phase I of the Project (ESMF, ESCP, RPF, SEP and LMP for SRSM project), the integration of the ESMP into the tender documentation is mandatory. Given that the preparation of the tender document is in the final stage, it is necessary for the Contractor to include all mitigation measures in its Bid to ensure the implementation of the subproject in an environmentally and socially acceptable manner.

Image 1 – Environmental and social documents disclosed on the MCTI website



Based on all of the above, and in accordance with the World Bank's Environmental and Social Standard ESS 10, starting from 3.07.2025. by publishing on the website of the Ministry of Construction, Transport and Infrastructure, the following were made available for public inspection: ESMP, SEP, SIA. The call was also published on 11.07.2025. in

the daily newspaper Politika, in Serbian and English. Through the Ministry, an invitation in the form of a letter was also sent to the managements of "Infrastruktura Železnice Srbije" ad, "Srbijavoz" ad and "Srbija kargo" ad.

Image 2 – call for public consultations published in the newspaper Politika

24 Петак 11. јун 2025. egtlasi@politika.rs
ОГЛАСИ
ПОЛИТИКА

РЕПУБЛИКА СРБИЈА
Министарство грађевинарства, саобраћаја и инфраструктуре

ЈАВНЕ КОНСУЛТАЦИЈЕ
О УТИЦИЈАМА НА ЖИВОТНУ СРЕДИНУ И ДРУШТВО
ПРОЈЕКТА УРЕЂЕЊА И ОПРЕМАЊА ЕНТЕРИЈЕРА
ЖЕЛЕЗНИЧКЕ СТАНИЦЕ БЕОГРАД ЦЕНТАР

Током припреме пројектне документације, припремљена је документација о утицијима на животну средину и друштво, са циљем да се негативни утицаји избегну, или ако то није могуће, да се умање. Припремљени документи су: 1) ЕСМП – План управљања заштитом животне средине и социјалним утицајима, 2) СЕП – План ангажовања за заинтересоване стране, 3) ЕИА – Пројекат утицаја на животну средину, и 4) СИА – Пројекат социјално-економских утицаја.

Увид у градитељне документе могуће је:

- у просторијама Јединице за имплементацију Пројекта Модеризација железничког сектора у Србији, Министарства грађевинарства, саобраћаја и инфраструктуре, улица Узун Миркова 3, Београд, сваког радног дана од 11 до 13 часова од 3. до 18. јуна
- на интернет страници Министарства грађевинарства, саобраћаја и инфраструктуре <https://www.mgpi.gov.rs/csi/akcionikolokijavneparave>

Поштом Вас да своје коментаре и сугестије доставите у писаној форми и поштом до 26. јуна 2025. године на адресу: Јединица за спровођење Пројекта Модеризација железничког сектора у Србији, Министарства грађевинарства, саобраћаја и инфраструктуре, Пројекат модеризације железничког сектора у Србији, Узун Миркова 3, 11000 Београд, Србија или е-поштом на: zalba.sram@mgpi.gov.rs

Предавање докумената и консултације ће се одржати у просторијама PIU јединице, у улици Узун Миркова 3, Београд, 17. јуна, у 12 часова.

Молимо Вас да потврдите своје учешће на: zalba.sram@mgpi.gov.rs

Закључавање на сарадњу. 12503198-3

The Republic of Serbia
Ministry of Construction, Transport and Infrastructure

invites the public, entities, organizations and individuals to

PUBLIC CONSULTATIONS
ON THE ENVIRONMENTAL AND SOCIAL IMPACTS
of the Works and Equipment of the Interior
of The Belgrade Center Railway Station

As a part of the project documentation, the instruments on the environmental and social impacts have been prepared with the objective to avoid negative impacts, or if not possible, reduce them to a minimum. The prepared instruments are: 1. ESMP – Environmental and Social Management Plan, 2. SEP – Stakeholder Engagement Plan, 3. EIA – Environmental Impact Assessment, and 4. SIA – Social Impact Assessment

The prepared instruments can be viewed:

- In the office of the PIU of the Serbia Railway Sector Modernization Project in Uzun Mirkova 3 in Belgrade, on weekdays between 11:00 and 13:00, between July 3rd and July 18th,
- On the website of the Ministry of Construction, Transport and Infrastructure <https://www.mgpi.gov.rs/en/akcionikolokijavneparave>

We invite you to submit your comments and suggestions in writing and send them by July 26th, 2025 to the following address: SPSM Project Implementation Unit, Uzun Mirkova 3, 11000 Belgrade, Serbia Or by e-mail at: zalba.sram@mgpi.gov.rs

The presentation of the instruments and public consultation will take place in the office of the PIU, in Uzun Mirkova 3 in Belgrade on July 17th at 12:00.

Please confirm your attendance at zalba.sram@mgpi.gov.rs

Thank you for your cooperation. 12503198-3

РЕПУБЛИКА СРБИЈА
ОПШТИНА БОЉЕВАЦ
ОПШТИНСКА УПРАВА ОПШТИНЕ БОЉЕВАЦ

Одредбе за урбанизам, објекатну процедуру, извршетна и извозно-правне послове, Одсек за грађевну објекатну процедуру и заштиту животне средине на основу члана 21. и члана 39. Закона о процени утицаја на животну средину (Службени гласник РС, бр. 94/2024)

ОБАВЕШТАВА

Носилац пројекта Телеком Србија а.д. Београд, Таксовас број 2, Београд, подноси је захтев на давање сагласности на студију процени утицаја на животну средину радног базе станице „ZAL114 ZAL115 ZAL116 ZAL118 Војвођа ПТТ“ Беожевац, на КП број 252, КО Бољевац, општина Бољевац.

Заинтересована јавност може да изврши увид у студију о процени утицаја на животну средину у канцеларији Одсека за примену објекатне процедуре и заштиту животне средине (Соба бр. 5), Општинске управе општине Бољевац, улица Краља Александра бр. 24, између 40 дана пре почетка дана обрађивања, сваког радног дана од 12 до 14 часова.

Увид у студију може се извршити и на сајту Општине Бољевац – одредак обавештења.

Јавна презентација и јавно расправе о изведеној студији одржаће се дана 19. 8. 2025. године у мјесту сави Општинске управе општине Бољевац, са почетком у 12 часова.

Јавност, заинтересовани органи и организације могу у року од 40 дана од дана обавештавања да доставе своје мишљења на студију о процени утицаја пројекта. 12503179-3

Република Србија
МИНИСТАРСТВО
ЗАШТИТЕ ЖИВОТНЕ СРЕДИНЕ
Београд

ONLINE ПОЛИТИКА ONLINE ПОЛИТИКА

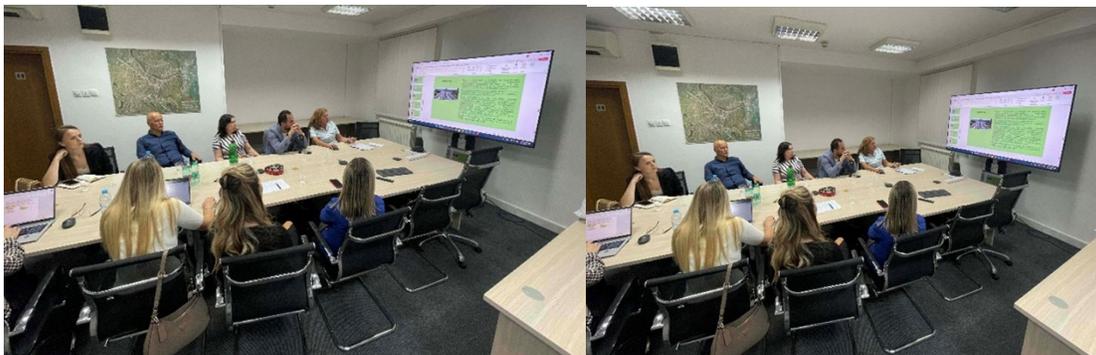
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СТАНОВИ ПРОДАЈА/10

БЛОК 64, 65 квм, 2.0, адаптибилан у 2.5, уложак, XI/XIV, 170.000.Delta trađe makrotitine, net. бр. 739, телефон

On July 17th, 2025, starting at 12:00 (local time), in the premises of the Project Implementation Unit, Uzun Mirkova 3, Belgrade, a public presentation of the published documents was organized, followed by a public discussion. More than 13 people were present, and some did not sign the attendance list. The list is available in the PIU office but will not be published because of the Law on protection of personal data.

Image 3: Public consultations in the PIU office



As the attendees have previously reviewed the documents, and due to their extensiveness, during the presentation, a brief history of the project, the scope and goal of the project, possible impacts on the environment and the community, as well as measures that need to be taken in all phases of the project to minimize these impacts were presented. It is known that the Environmental Impact Assessment Study from 2016 was also available for public review, so the common content of the Study and the ESMP was particularly highlighted. It was particularly highlighted that the biggest difference is in the part of public involvement and the complaints mechanism. A general remark before the presentation itself

referred to the timely communication and reporting of all project stakeholders. In this regard, in addition to the PIU team in monitoring activities, the role of the Project Engineer was highlighted.

After the presentation, which was supported by slides on the screen, the presenter invited the audience to ask questions and share their observations.

The representative of "Infrastruktura železnice Srbije" ad raised questions regarding the storage of hazardous waste, i.e. whether the location and number of containers have been clearly determined. As highlighted during the presentation, the Contractor is obliged to prepare and implement a series of Plans in accordance with the ESMP. One of them is the Waste Management Plan, which will be in accordance with this ESMP but also with the requirements of the competent institutions. The number of containers is determined by the types of waste (different types of waste are collected separately), and the location will depend on the organization of the construction site and transport routes. During the regular operation of the project, waste management will be the responsibility of "Infrastruktura železnice Srbije" ad, which also means selecting the optimal location for containers, in accordance with the ESMP and the Waste Management Plan of the „Serbian Railways Infrastructure“.

A resident and employee of the Municipality of Savski Venac, who was present, asked about possible changes to the suburban transport timetable and the amount of greenery at the location. As stated in the ESMP, no reduction in the number of departures is expected due to the work, and the necessary changes in the organization of transport will not affect the reliability of suburban rail transport. The greening project envisages the retention of significant specimens of woody vegetation, along with the planting of indigenous species in order to increase the share of green areas compared to the existing state.

The consultations began at 12:00 and ended at 13:00, local time. Public access to documentation regarding the environmental and social impacts of the aforementioned project lasted until July 25, 2025. As the interested public had the opportunity to submit comments and suggestions in writing by mail, the Report was prepared on 01.08.2025., in order to include any comments submitted by mail. However, no written public inquiries were recorded within the specified deadline.

Further public consultations

Since July 2025, there were minor changes made to the E&S documents, and in accordance with the WB ESS, the PIU will redisclose the updated documents, further engaging the relevant stakeholders. The report will be attached in this annex after the process is complete.