

Specific Procurement Notice

Request for Proposal Information Systems (Design, Supply and Installation) (Without Prequalification)

Purchaser: Ministry of Construction, Transport and Infrastructure

Project: Western Balkans Trade and Transport Facilitation Project

Contract title: Design, Supply and Installation of National Single Window System

Country: Republic of Serbia

Loan No. 89300-YF

RFP No: SER-WBTTF-RFP-NCS-24-25

Issued on: March 27, 2024

1. The Republic of Serbia (RoS) has received financing from the World Bank toward the cost of the Western Balkans Trade and Transport Facilitation Project (WBTTF), and intends to apply part of the proceeds toward payments under the Contract for Procurement of Design, Supply and Installation of National Single Window System.
2. The Ministry of Construction, Transport and Infrastructure (MCTI) now invites sealed Proposals from eligible Proposers for design, develop and implementation of a National Single Window System (NSWS) solution for International Trade in compliance with the technical and functional requirements specified in the proposals documents. The main objective of the NSWS solution that will be developed and installed is to improve transparency and integrity, decrease trade transaction costs, improve inter-agency coordination, establishment of the central record of decisions for cross-border trade. Further, NSWS shall facilitate operation of the Automated Import System (AIS)/ Automated Export System currently developed by the Republic of Serbia.

Interested Bidders should be aware that the subject of this tender process is a custom-made solution of NSWS in compliance with all requirements set in the proposals document. Therefore, offering of “off-the-shelf” solution(s) shall not be acceptable, and such bids shall be rejected.

The establishment of the NSWS encompasses a uniform system in which data from more than ten institutions will be combined (data on Applications for obtaining certification, certificates, permits for phytosanitary inspections...) which, among other things, will facilitate the import and export procedure both from the side of the economy and the Customs Administration. NSWS shall be connected and shall exchange data with other, current and future external systems, via ESB by specified API.

In addition, required equipment is as follows:

No	Type of Equipment	Quantity
Primary Location		
1	Servers	3 pcs
2	Fiber Channel SAN switch	2 pcs
3	Network Switch	2 pcs
4	Storage system	1 pcs
Secondary Location		
1	Servers	2 pcs
2	Fiber Channel SAN Switch	1 pcs
3	Network Switch	1 pcs
4	Storage system	1 pcs
Additional Equipment		
1	Computers	50 pcs
2	Printers	50 pcs
3	Routers	50 pcs

Final destination (or Project site) is: Kragujevac, State Data Center and Belgrade, Customs Administration Data Center.

Period for development, installation and delivery of the NSWS is 24 months from the commencement date.

The warranty period for the information system that is the subject of procurement cannot be shorter than twelve months, starting from the date of fulfillment of all the Supplier's obligations, i.e. from the date of signing the Minutes on the successful commissioning of the system.

3. The procurement process will be conducted through international competitive procurement using Request for Proposals (RFP) as specified in the World Bank's "Procurement Regulations for IPF Borrowers" "Procurement Regulations for IPF Borrowers" (July 2016, revised November 2017) ("Procurement Regulations"), and is open to all eligible Proposers as defined in the Procurement Regulations.
4. Interested eligible Proposers may obtain further information from the Central Fiduciary Unit of the Ministry of Finance and inspect the bidding documents from 09:00 to 15:00 hours at the address given below.
5. The request for proposals document in English only may be purchased by interested eligible Bidders upon the submission of a written application to the address below and upon payment

of a nonrefundable fee of **EUR 50.00** or equivalent in Serbian Dinars (RSD) based on the selling exchange rate published by the National Bank of Serbia on the date of payment. The document will be sent by email.

Office for inquiry and issuance of the bidding document:

To: zorica.petrovic@mfin.gov.rs

Cc: ljljana.dzuver@mfin.gov.rs

Cc: ljljana.stojic@mgsi.gov.rs

Payment instructions:

Domestic Bidders shall make payment to the Government Treasury Account no.:

840-745128843-36- Other budget revenues of the Republic, with reference to the model approval number 97 41601, with obligatory Purpose of payment: SER-WBTTF-RFP-NCS-24-25, payment code 253.

Foreign bidders shall make payment according to the following payment instructions:

FIELD 32A: VALUE DATE-EUR-AMOUNT

FIELD 50K: ORDERING CUSTOMER

FIELD 56A: DEUTDEFFXXX

(INTERMEDIARY) DEUTSCHE BANK AG., F/M

TAUNUSANLAGE 12

GERMANY

FIELD 57A:

(ACC.WITH BANK) NBSRRSBGXXX

NARODNA BANKA SRBIJE (NATIONAL BANK OF SERBIA-NBS)

BEOGRAD, KRALJA PETRA 12

SERBIA

FIELD 59: /RS35840000000000273086

(BENEFICIARY) REPUBLIC OF SERBIA-BUDGET

KRALJA MILANA BR.14

BEOGRAD

SERBIA

FIELD 70: DETAILS OF PAYMENT Ref: SER-WBTTF-RFP-NCS-24-25

Transfer costs are on bidder's account.

- Proposals must be delivered to the address below on or before **May 15, 2024, 12:00 CET, noon-time**. Electronic procurement **will not** be permitted. Late Proposals will be rejected.

The outer Proposal envelopes marked “ORIGINAL PROPOSAL”, and the inner envelopes marked “TECHNICAL PART” will be publicly opened in the presence of the Proposers’ designated representatives and anyone who chooses to attend, at the address below on **May 15, 2024, 12:15 p.m. CET**. All envelopes marked “FINANCIAL PART” shall remain unopened and will be held in safe custody of the Purchaser until the second public Proposals opening.

7. All Proposals must be accompanied by a **Proposal-Securing Declaration** in the form and in compliance with the conditions indicated in the Bidding Documents.
8. Attention is drawn to the Procurement Regulations requiring the Borrower to disclose information on the successful Proposer’s beneficial ownership, as part of the Contract Award Notice, using the Beneficial Ownership Disclosure Form as included in the request for proposal document.
9. The address (es) referred to above is (are):

For **Proposal submission and opening purposes** only, the Purchaser’s address is:

Attention: Ms. Ljiljana Stojić, Head of PIU

Street Address: Omladinskih brigada 1

Floor/ Room number: V floor, Office No 555

City: Belgrade

ZIP/Postal Code: 11070

Country: Republic of Serbia